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10	UNITED STATES DISTRICT COURT	
11	DISTRICT OF ARIZONA	
12	Chris Griffey, et al.,	No. CV-20-01282-PHX-MTL (Lead) No. CV-20-01350-PHX-MTL (Consol.)
13	Plaintiffs,	No. CV-20-01330-FHA-WIL (Collsol.)
14	V.	AMENDED¹ MOTION FOR
15	Magellan Health, Incorporated,	ATTORNEYS' FEES, EXPENSES, AND SERVICE AWARDS AND
16	Defendant.	MEMORANDUM IN SUPPORT
17		
18		(Assigned to the Honorable Michael T. Liburdi)
19	Daniel Ranson, et al.,	
20		
21	Plaintiffs,	
22	V.	
23	Magellan Health, Incorporated,	
24	Defendant.	
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27	The original motion (Doc. 110) attached an incorrect version of the supporting declaration. This amended motion corrects that error.	

I. INTRODUCTION

Plaintiffs and Class Counsel zealously litigated these Consolidated Actions for almost three years now, achieving a favorable settlement providing substantial benefits for the approximately 948,719 Settlement Class members. Despite Magellan prevailing on an initial motion to dismiss, Class Counsel replead their allegations and several claims survived Magellan's successive motion to dismiss. This demonstrated Class Counsel's substantial commitment to this complex, difficult, novel case.

Class Counsel conducted targeted discovery to develop evidence supporting Plaintiffs' claims-reviewing thousands of pages of documents produced by Magellan and working closely with experts to prepare for class certification briefing. And after carefully analyzing the merits of Plaintiffs' claims and Magellan's defenses, all with the assistance of multiple consulting experts, Class Counsel successfully negotiated the proposed class settlement with the initial involvement of a highly-regarded and experienced mediator, but also with their own formidable negotiating skills.

The resulting Settlement Agreement provides up to \$3.75 million in significant, immediate benefits to the Settlement Class.

Class Counsel prosecuted the class claims and generated the Settlement benefits on an entirely contingent basis, with no guarantee of recovering their fees and expenses. They now seek \$1,000,000 in fees, which falls well within the Ninth Circuit's benchmark for a presumptively reasonable fee award, and \$25,000 in out-of-pocket expenses incurred (which is only a part of the actual out-of-pocket expenses, per an agreement with Defendant) to secure a favorable result for the Settlement Class members.

Based on the results obtained for the Settlement Class in this complex and risky litigation, the time and effort devoted by Plaintiffs' counsel, the skill and expertise required to litigate the Consolidated Actions, and the risks shouldered

by Plaintiffs' counsel, the requested fee and expense award is eminently fair and reasonable. That is particularly so given that the requested fee award is substantially less than Plaintiffs' counsels' collective lodestar, resulting in a negative multiplier.

Finally, the Court should approve service awards ranging from \$1,500 to \$5,000 to the Class Representatives to compensate them for their efforts on behalf of the Settlement Class.

II. BACKGROUND OF THE LITIGATION

This litigation arises from a 2020 phishing incident wherein a Magellan employee clicked on a phishing email that resulted in a cybercriminal accessing a subset of data and subsequently deploying ransomware to encrypt Magellan's files (the "Data Incident"). Plaintiffs allege that as a result of the Data Incident, the cybercriminals gained access to Plaintiffs' and the Settlement Class Members' personal information ("PII") and personal health information ("PHI") including names, addresses, employee ID number, W-2 or 1099 details, treatment information, health insurance account information, medical IDs, and in some instances, Social Security numbers or Taxpayer ID numbers.

Upon discovering the Data Incident, Magellan notified approximately 963,450 individuals of the Data Incident, including offering these individuals free credit monitoring. Individuals, including Plaintiffs, received notices in or around May and June 2020.

III. PROCEDURAL HISTORY

On June 29, 2020, Chris Griffey, Bharath Maduranthgam Rayam, Michael Domingo, Laura Leather, and Clara Williams filed a putative class action. One week later, on July 8, 2020, Daniel Ranson, Mitchell Flanders, Joseph Rivera, Teresa Culberson, and Keith Lewis filed a substantially identical case. On October 8, 2020, the Court consolidated both actions with and under the *Griffey* matter, On December 11, 2020, the consolidated plaintiffs filed their First

Amended Consolidated Class Action Complaint, asserting 13 causes of action on behalf of themselves and nationwide and various putative classes.

On January 25, 2021, the Court granted Magellan's motion to dismiss in its entirety, dismissing with prejudice the negligence *per se* claim and dismissing without prejudice the remaining claims. On October 12, 2021, plaintiffs filed the operative complaint, the Second Amended Consolidated Class Action Complaint ("SACC"), alleging eight claims against Magellan. On October 26, 2021, Magellan moved to dismiss the SACC for failure to state a claim under Fed. R. Civ. P. 12(b)(6). On June 2, 2022, the Court granted in part and dismissed in part Magellan's second motion to dismiss, dismissing Teresa Culberson and Keith Lewis from the Litigation, dismissing Plaintiffs Rayam's and Williams's negligence claims, Plaintiffs Leather, Rivera, and Lewis's unjust enrichment claims, and Plaintiffs Domingo's, Ranson's, and Rivera's statutory claims.

On September 30, 2022, the Parties participated in a full-day virtual mediation before Rodney A. Max of Upchurch Watson White & Max. The Parties were unable to come to a settlement agreement.

Following the September 30 mediation, the Parties engaged in discovery, including exchanging discovery requests, the production of documents, and Plaintiff Leather's deposition. During this time, the Parties continued to discuss settlement, and on May 4, 2023, the Parties reached a settlement, which is memorialized in this settlement agreement and attached exhibits ("Settlement Agreement"). The Parties took several weeks to finalize the full scope of the Settlement Agreement and executed the same in June 2023. Plaintiffs subsequently filed their motion for preliminary approval and, after an in-person hearing, the Court granted preliminary approval on August 9, 2023. ECF 106.

IV. THE SETTLEMENT TERMS

A. The Settlement Class

The Settlement provides relief for the following Settlement Class: "All

persons who were mailed a notification that their information may have been

impacted in the Magellan Data Incident." S.A. § 1.29. The Settlement Class

contains approximately 948,719 individuals. This number includes "Claims-

Made" portion of the Settlement Class (669,373 persons), and the "Common

B. Settlement Benefits

The Settlement provides for the following benefits:

Fund" portion of the Settlement Class (279,346 persons).

1. Claims-Made Benefits

Claims-Made Settlement Class Members have the opportunity to submit a Claim for Claims-Made Settlement Benefits including (1) attested Lost-Time Claims of up to 3 hours at \$20; (2) documented Out-of-Pocket Expense Claims of up to \$750; and (3) 12-months of Identity Protection Benefits. Claims-Made Settlement Class Members' claims for Lost Time and/or Out-of-Pocket Losses are subject to an individual cap of \$750 per claimant. S.A. § 2.1.2. In no event shall the total costs of Claims-Made Benefits exceed \$2,250,000. S.A. § 2.1.3.

2. Common Fund Benefits

Common-Fund Settlement Class Members have the opportunity to submit a Claim for Common-Fund Benefits including (1) \$100 Pro-Rata Cash Payments; or (2) Lost-Time Claims of up to 5 hours at \$25 per hour; and (3) Out-of-Pocket Expense Claims of up to \$5000. These benefits shall be paid from the \$1,500,000 non-reversionary Common Fund. S.A. § 2.2.1. Common Fund Settlement Class Members may either (1) submit a claim for the Pro-Rata Cash Payment or (2) submit a claim for Lost Time and/or Out-of-Pocket Expenses. S.A. § 2.2.2. Common-Fund Settlement Class Members' claims for Lost Time and/or Out-of-Pocket Losses are subject to an individual cap of \$5,000 per claimant. S.A. § 2.2.3.

3. Class Notice and Settlement Administration

Notice and settlement administration will be paid for by Defendant. Notably,

the cost of notice and administration are to be paid from the Claims Made Portion of the Settlement (i.e. under the \$2.25 million claims made cap), and will not diminish the amounts paid by Defendant for the non-reversionary common fund.

4. Attorneys' Fees, Expenses, and Service Awards.

The Settlement contemplates an award of attorneys' fees, expenses, and service awards. Notably, these awards also are to be paid from the Claims Made Portion of the Settlement, and will not diminish the amounts paid by Defendant for the non-reversionary common fund.

V. ARGUMENT

Subject to Court approval, Magellan has agreed not to object to Plaintiffs' request for up to \$1 million in attorneys' fees, and \$25,000 in out-of-pocket case expenses. The attorneys' fees represents 26.67 percent of the \$3.75 million in benefits made available to the Settlement Class through the exclusive efforts of Class Counsel. This amount is fair and appropriate under the percentage of the fund method, is commensurate with the Ninth Circuit benchmark, and is supported by all relevant factors.

A. The Requested Fees Are Reasonable Under the Percentage Method.

"In a class action, the district court must exercise its inherent authority to ensure that the amount and mode of payment of attorneys' fees are fair and appropriate." *Stern v. New Cingular Wireless Servs., Inc.*, No. 8:09-CV-01112-CAS (AGRx), 2010 WL 11531076, at *3 (C.D. Cal. Nov. 22, 2010) (Snyder, J.) (citing *Zucker v. Occidental Petroleum Corp.*, 192 F.3d 1323, 1328 (9th Cir. 1999)). "In calculating attorneys' fees in class actions, the district court has discretion to use either a percentage or lodestar method in order to calculate the attorneys' fees to be awarded to counsel." *Id.* (citing *Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1029 (9th Cir. 1998)). As the Ninth Circuit has explained, however, "the primary basis of the fee award remains the percentage method," while "the lodestar may provide a useful perspective on the reasonableness of a

given percentage award." *Vizcaino v. Microsoft Corp.*, 290 F.3d 1043, 1050 (9th Cir. 2002) ("*Vizcaino II*"); *see also Six* (6) *Mexican Workers v. Ariz. Citrus Growers*, 904 F.2d 1301, 1311 (9th Cir.1990) (approving calculation of attorneys' fees based on percentage of the total fund); *Nwabueze v. AT&T Inc.*, No. C 09-01529 SI, 2014 WL 324262, at *1 (N.D. Cal. Jan. 29, 2014) ("where a settlement does not create a common fund from which to draw, a court may, in its discretion, analyze the case as a "constructive common fund" for fee-setting").

Many courts and commentators have recognized that the percentage of the available fund analysis is the preferred approach in class action fee requests "because it more closely aligns the interests of the counsel and the class, *i.e.*, class counsel directly benefit from increasing the size of the class fund and working in the most efficient manner." *Aichele v. City of L.A.*, No. CV 12-10863-DMG (FFMx), 2015 WL 5286028, at *5 (C.D. Cal. Sept. 9, 2015) (citing cases). "[A] number of salutary effects can be achieved by this procedure, including removing the inducement to unnecessarily increase hours, prompting early settlement, reducing burdensome paperwork for counsel and the court and providing a degree of predictability to fee awards." *In re Activision Sec. Litig.*, 723 F. Supp. 1373, 1376 (N.D. Cal. 1989).

As set out above, the value of this Settlement is capped at \$3,750,000. Under the percentage method, the requested fee of \$1 million is approximately 26.67 percent of the total settlement value. This percentage is calculated without assigning any value to the equitable settlement terms, i.e. Magellan's commitment to implement and/or maintain certain reasonable steps to adequately secure its systems and environments).

B. The Requested Fee Percentage is Below the Ninth Circuit Benchmark.

"[I]n common fund cases, the 'benchmark' award is 25 percent of the recovery obtained, with 20-30% as the usual range." *Vizcaino II*, 290 F.3d at 1047. "While the benchmark is not *per se* valid, it is a helpful 'starting point." *In*

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re Online DVD-Rental Antitrust Litig., 779 F.3d 934, 955 (9th Cir. 1995) (quoting Vizcaino II, 290 F.3d at 1048). Here, the percentage of the aggregate available monetary benefits sought by Class Counsel (approximately 26.67%) is reasonable because it comports with the established Ninth Circuit benchmark for attorneys' fees awarded in percentage of recovery cases. Class Counsel's fee request is well within the range of reasonableness for Settlements of this nature and size. The Ninth Circuit has found attorneys' fees awards of 1/3 of the fund to be reasonable. See In re Mego Fin. Corp. Sec. Litig., 213 F.3d 454, 463 (9th Cir. 2000) (affirming award of one-third of total recovery).

C. The Requested Fee is Supported by Every Relevant Consideration.

The requested fee amount is also supported by each of the normative considerations under governing Ninth Circuit precedent, which include: (1) the extent to which class counsel 'achieved exceptional results for the class,' (2) whether the case was risky for class counsel, (3) whether counsel's performance 'generated benefits beyond the cash settlement fund,' (4) the market rate for the particular field of law (in some circumstances), (5) the burdens class counsel experienced while litigating the case (e.g., cost, durations, foregoing other work), and (6) whether the case was handled on a contingency basis. In re Online DVD-Rental Antitrust Litig., 779 F.3d at 954-55 (citing Vizcaino II, 290 F.3d at 1048-50).

In assessing the reasonableness of the fee award, the Court may also consider other factors established for determining the reasonableness of a lodestar multiplier (which substantially overlap with the Vizcaino II factors). Those factors include: (1) the time and labor required, (2) the novelty and difficulty of the questions involved, (3) the skill requisite to perform the legal service properly, (4) the preclusion of other employment by the attorney due to acceptance of the case, (5) the customary fee, (6) whether the fee is fixed or contingent, (7) time limitations imposed by the client or the circumstances, (8) the amount involved

and the results obtained, (9) the experience, reputation, and ability of the attorneys, (10) the 'undesirability' of the case, (11) the nature and length of the professional relationship with the client, and (12) awards in similar cases. *Vizcaino v. Microsoft Corp.*, 142 F. Supp. 2d 1299, 1306 (W.D. Wash. 2001), aff'd, 290 F.3d 1043 (9th Cir. 2002).

These factors all support Class Counsel's fee request here.

1. The Results Obtained For the Class.

The most critical factor in evaluating the reasonableness of a fee request is the degree of success in achieving results for the class. *Hensley v. Eckerhart*, 461 U.S. 424, 434-36 (1983); *In re Bluetooth Headsets Prods. Liab. Litig.*, 654 F.3d 935, 942 (9th Cir. 2011). Outstanding results merit a higher fee. *In re Omnivision Techs., Inc.* ("*In re Omnivision*"), 559 F. Supp. 2d 1036, 1046 (N.D. Cal. 2008) (awarding a fee of 28 percent where class counsel achieved "triple the average recovery in securities class action settlements").

The Settlement Agreement's benefits set out above are tailored to address the fundamental concerns raised in the Action, providing meaningful monetary relief up to \$3.75 million. The per Class Member amounts of compensation are substantial, with the Common Fund Settlement Class Members receiving \$5.37 per Class Member, and the Claims-Made Settlement Class receiving up to \$3.36 per Class Member. This settlement is a strong result for the Class, and exceeds or is in line with other settlements in cases involving data breaches of similar scope. *See* ECF Doc. 103, page 23, n.1 (detailing the per person recoveries in other similar data breach settlements).

Class Counsel negotiated a streamlined, straightforward notice program that Magellan agreed to fund, including postcard notice, a dedicated website, and a toll-free phone line, all to facilitate and increase class member participation. That program, along with the claims process, provides direct additional benefits to the Settlement Class.

2. Risks of Litigation and the Novelty of the Issues Presented.

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"The risk that further litigation might result in Plaintiffs not recovering at all, particularly a case involving complicated legal issues, is a significant factor in the award of fees." In re Omnivision, 559 F. Supp. 2d at 1046-47. Accord In re Pac. Enters. Sec. Litig., 47 F.3d 373, 379 (9th Cir. 1995) (upholding fee award "because of the complexity of the issues and the risks"); see also, e.g., In re Am. Equity Annuity Practices & Sales Litig., No. CV-05-6735-CAS(MANx), 2014 WL 12586112, at *6 (C.D. Cal. Jan. 29, 2014)("In determining reasonable compensation to Class Counsel, the Court is mindful that this litigation was especially complex. As the Court observed for several years, the litigation called upon a high level of skill and experience in class actions for Plaintiffs to succeed against Defendant ..., which also had first-rate legal representation."). Although nearly all class actions involve a high level of risk, expense, and complexity, Linney v. Cellular Alaska P'ship, 151 F.3d 1234, 1238 (9th Cir. 1998), data breach cases are especially so. See, e.g., Hammond v. The Bank of N.Y. Mellon Corp., No. 08 Civ. 6060(RMB)(RLE), 2010 WL 2643307, at *1 (S.D.N.Y. June 25, 2010) (collecting cases). Even cases of similar wide-spread notoriety and implicating data far more sensitive than at issue here have been found wanting at the district court level. In re U.S. Office of Pers. Mgmt. Data Sec. Breach Litig., 266 F. Supp. 3d 1, 19 (D.D.C. 2017) ("The Court is not persuaded that the factual allegations in the complaints are sufficient to establish . . . standing."), reversed in part, 928 F.3d 42 (D.C. Cir. June 21, 2019) (holding that plaintiff had standing to bring a data breach lawsuit).

To the extent the law has gradually accepted this relatively new type of litigation, the path to a class-wide monetary judgment remains unforged, particularly in the area of damages. For now, data breach cases are among the riskiest and uncertain of all class action litigation, making settlement the more prudent course when a reasonable one can be reached. The damages

methodologies, while theoretically sound in Plaintiffs' view, remain untested in a disputed class certification setting and unproven in front of a jury. And as in any data breach case, establishing causation on a class-wide basis is rife with uncertainty.

Each risk, by itself, could impede the successful prosecution of these claims at trial and in an eventual appeal—which would result in zero recovery to the class. "Regardless of the risk, litigation is always expensive, and both sides would bear those costs if the litigation continued." *Paz v. AG Adriano Goldschmeid, Inc.*, No. 14CV1372DMS(DHB), 2016 WL 4427439, at *5 (S.D. Cal. Feb. 29, 2016).

Plaintiffs believe their claims are viable and that they have a reasonably good chance of proving that Magellan's data security was inadequate and that, if they establish that central fact, Defendant is likely to be found liable under at least some of the liability theories and statutory and common law Plaintiffs pled in their Second CAC. While Plaintiffs believe they have strong claims and would be able to prevail, their success is not guaranteed. It is "plainly reasonable for the parties at this stage to agree that the actual recovery realized and risks avoided here outweigh the opportunity to pursue potentially more favorable results through full adjudication." *Dennis v. Kellogg Co.*, No. 09-cv-1786-L(WMc), 2013 WL 6055326, at *3 (S.D. Cal. Nov. 14, 2013). "Here, as with most class actions, there was risk to both sides in continuing towards trial. The settlement avoids uncertainty for all parties involved." *Chester v. TJX Cos.*, No. 5:15-cv-01437-ODW(DTB), 2017 WL 6205788, at *6 (C.D. Cal. Dec. 5, 2017). Class Counsel's ability to navigate all these risks justifies the fee requested.

3. The Contingent Nature of the Representation.

The "risks and financial burdens that Class Counsel undertook in litigating the Consolidated Actions on a fully contingent basis" are also important factors in assessing the reasonableness of the requested attorney's fee award. *Lozano v*.

AT&T Wireless Servs., Inc., No. 2:02-CV-00090-CAS (AJWx), 2010 WL 11520704, at *1 (C.D. Cal. Nov. 22, 2010). Indeed, "[c]ourts have long recognized that the public interest is served by rewarding attorneys who assume representation on a contingent basis with an enhanced fee to compensate them for the risk that they might have been paid nothing for their work." Ching v. Siemens Indus., No. 11-cv-048383-MEJ, 2014 WL 2926210, at *8 (N.D. Cal. June 27, 2014) (citing In re Wash. Pub. Power Supply Sys. Sec. Litig., 19 F.3d 1291, 1299 (9th Cir. 1994) (explaining that "[c]ontingent fees that may far exceed the market value of the services if rendered on a non-contingent basis are accepted in the legal profession as a legitimate way of assuring competent representation for plaintiffs who could not afford to pay on an hourly basis regardless whether they win or lose."). "This mirrors the established practice in the private legal market of rewarding attorneys for taking the risk of nonpayment by paying them a premium over their normal hourly rates for winning contingency cases." Vizcaino II, 290 F.3d at 1051.

Here, Plaintiffs' Counsel assumed the risk of representation, including advancing their time and \$47,124.60 in potentially non-recoverable expenses, on a completely contingent basis in litigation dependent on evolving jurisprudence. This assumption of risk justifies a fee paid as a percentage of recovery. *Lozano*, 2010 WL 11520704, at *1; *accord*, *In re Omnivision*, 559 F. Supp. 2d at 1047 ("This substantial outlay, when there is a risk that none of it will be recovered, further supports the award of the requested fees.").

4. Class Counsel's Level of Skill and Experience

The effort and skill displayed by counsel is an additional factor used in determining a proper fee. *Vizcaino II*, 290 F.3d at 1048; *In re Omnivision*, 559 F. Supp. 2d at 1047. The Settlement Agreement was achieved by Class Counsel, who cumulatively have decades of experience in prosecuting and trying complex consumer class actions, including data breach cases. *See* ECF 103 (resumes of

Class Counsel). That experience proved invaluable in litigating the Action and 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15

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enabled Plaintiffs' counsel not only to focus discovery on key liability issues, but also to assess and understand the strengths of both Plaintiffs' claims and Magellan's defenses, and the reasonableness of the benefits provided for under the Settlement Agreement. Id.; see also In re Xcel Energy, Inc., Sec., Deriv. & "ERISA" Litig., 364 F. Supp. 2d 980, 996 (D. Minn. 2005) ("But for the cooperation and efficiency of counsel, the lodestar of plaintiffs' counsel would have been substantially more and would have required this court to devote significant judicial resources to its managements of the case. Instead, counsel moved the case along expeditiously, and the court determines that the time and labor spent to be reasonable and fully supportive [of the awarded attorney fee]."). As a consequence, despite its complexity this litigation moved expeditiously and culminated in a favorable settlement. See also, e.g., Negrete v. Allianz Life Ins. Co. of N. Am., Nos. CV-05-6838-CAS(MANx), CV-05-8909-CAS(MANx), 2015 WL 12592726, at 24 (C.D. Cal. March 17, 2015) (observing "the zealousness with which Class Counsel prosecuted this Action . . ., and the exceptionally high quality of Class Counsel's representation of the Settlement Class").

5. The Lodestar Cross-Check

The Court may conduct a lodestar cross-check to confirm the reasonableness of a requested percentage fee award. In re Online DVD-Rental Antitrust Litig., 779 F.3d at 949 ("a crosscheck using the lodestar method can confirm that a percentage of recovery amount does not award counsel an exorbitant hourly rate") (internal quotation marks and citation omitted). The lodestar cross-check calculation need not entail "mathematical precision nor bean counting," and the Court may rely on summaries submitted by the attorneys rather than reviewing actual billing records. Covillo v. Specialtys Café, No. C-11-00594 DMR, 2014 WL 954516, at *6 (N.D. Cal. Mar. 6, 2014) (citing In re Rite Aid

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Corp. Sec. Litig., 396 F.3d 294, 306-07 (3d Cir. 2005)); see also, e.g., Bellinghausen v. Tractor Supply Co., 306 F.R.D. 245, 264 (N.D. Cal. 2015) (accepting sworn declarations submitted by counsel).

Here, Plaintiffs' Counsel has submitted both a declaration reporting, after the exercise of billing judgment, 1,063.35 hours of time, for a total lodestar of \$824,803.50, and also contemporaneously submitted an *in camera* submission of the detailed billing records (consistent with this Court's Preliminary Approval Order). See Declaration of David K. Lietz in Support of Motion for Attorneys' Fees, Expenses, and Services Awards ("Decl."), attached hereto as Exhibit 1. After determining the lodestar, the Court divides the total fees sought by the lodestar to arrive at the multiplier. Bellinghausen, 306 F.R.D. at 265. "The purpose of this multiplier is to account for the risk Class Counsel assumes when they take on a contingent-fee case." *Id.* (quoting *Hopkins v. Stryker Sales* Corp., No. 11-CV-02786-LHK, 2013 WL 496358, at 19 *4 (N.D. Cal. Feb. 6, 2013)). If the multiplier falls within an acceptable range, it further supports the conclusion that the fees sought are, in fact, reasonable. See Vizcaino II, 290 F.3d at 1051. "[D]istrict courts have applied a wide range of multipliers--generally ranging from 2 to 4--in making fee award determinations." Stern, 2010 WL 11531076, at *3.

Here, Plaintiffs' Counsel's current reported lodestar yields a modest multiplier of approximately 1.21, which is well-under the accepted range within this Circuit. *Vizcaino II*, 290 F.3d at 1047-48 (collecting sampling of published, common fund settlements, with multipliers spanning from 0.6 to 8.5). Given the anticipated time that will be spent finalizing the settlement, as well as overseeing the processing and payment of all claims, it is likely that there will be a de minimis or no multiplier at or shortly after the time of final approval.

As detailed in the supporting declaration and the biographies submitted in connection with Preliminary Approval, Plaintiffs' Counsel are well-respected

members of the bar who are highly experienced in the areas of consumer class actions, data breach class actions, and complex litigation. [Decl., \P 26] And as Plaintiffs' Counsel avows, the hourly rates submitted reflect actual and customary billing rates. [Id.] These rates are reasonable, have been approved in various courts, and are comparable to the rates for other law firms in the relevant geographical market. [Id.]

The lodestar cross-check thus confirms the reasonableness of the requested fee award, particularly in light of the significant results achieved by the Settlement, the contingent nature of Class Counsel's fee arrangement, and the skill and expertise Class Counsel employed maneuvering the case towards settlement.

VI. PLAINTIFFS' COUNSEL'S EXPENSES ARE REASONABLE.

Plaintiffs' Counsel seek Court approval of \$25,000 in reimbursed expenses necessarily incurred in the prosecution of this action. [Decl., ¶ 34] Magellan has agreed not to object to a request for expenses, not to exceed \$25,000. This amount is less than the \$47,124.60 in actual out-of-pocket expenses incurred to date. All submitted expenses are of the sort typically billed by attorneys to paying clients. *See generally Harris v. Marhoefer*, 24 F.3d 16, 19 (9th Cir. 1994). A major component of Class Counsel's expenses include the cost of experts and consultants, which were necessary given the novel, difficult and complex liability and damages issues presented in the Consolidated Actions. [Decl., ¶ 33] Class Counsel's expenses also do not include the standard charges for computerized factual and legal research, which were necessary for this case given the complex issues in this case and the developing state of the law in data-breach cases. The modest fee request – which Defendant has agreed not to oppose – is warranted.

VII. THE REQUESTED SERVICE AWARDS ARE WARRANTED.

Service awards for named plaintiffs are provided to encourage them to undertake the responsibilities and risks of representing the classes and to recognize the time and effort spent in the case. See Rodriguez v. West Publ'g

Corp., 563 F.3d 948, 958-59 (9th Cir. 2009) (explaining that such awards

"compensate class representatives for work done on behalf of the class, to make up for financial or reputational risk undertaken in bringing the action, and, sometimes, to recognize their willingness to act as a private attorney general"); see also Scovil v. FedEx Ground Package Sys., Inc., No. 1:10-CV-515-DBH, 2014 WL 1057079, at *6 (D. Me. Mar. 14, 2014) ("Because a named plaintiff is an essential ingredient of any class action, an incentive or service award can be appropriate to encourage or induce an individual to participate in the suit.") A service award is appropriate where the class representatives "have actively participated and assisted Class Counsel in this litigation for the substantial benefit of the Settlement Class despite facing significant personal limitations and sacrifices." In re Prudential Ins. Co. of Am. SGLI/VGLI Contract Litig., Nos. 11-md-02208-MAP, etc., 2014 WL 6968424, at *7 (D. Mass. Dec. 9, 2014); see generally, Rodriguez, 563 F.3d at 958 ("Incentive awards are fairly typical in class action cases.").

Each of the Plaintiffs for whom service awards are sought have spent a significant amount of time assisting Class Counsel in litigating the Action for the benefit of absent class members. [Decl., ¶¶ 35-36] Plaintiffs actively assisted Class Counsel in gathering facts for this case and reviewing pleadings and discovery, including Plaintiff Leather preparing and sitting for her deposition. [*Id.*] The class representatives' time and effort expended on behalf of the Settlement Class as a whole should not go unrecognized. The Court should therefore approve of a service awards of \$5000 for Plaintiff Leather (who prepared for and sat for her deposition), and \$1500 service awards to Plaintiffs Griffey, Rayam, Ranson, and Flanders.

As the Court will note, the requested amounts are consistent with or fall below service awards previously approved by courts in this Circuit. *See*, *e.g.*, *Cunningham v. Leslie's Poolmart, Inc.*, No. CV 13-02122-CAS (CWx), 2016 WL

7173806, at *2 (C.D Cal. Apr. 18, 2016) (approving payment of \$10,000 service awards to each of the Plaintiffs); *Negrete*, 2015 WL 12592726, at *15 (same); *Quezada v. Schneider Logistics Transloading & Distrib., Inc.*, No. CV 12-2188 CAS (DTBx), 2014 WL 12584436, at *12 (C.D. Cal. May 12, 2014) (explaining that "other courts have found that service awards of \$10,000 to named plaintiffs are reasonable") (citing cases); *Fulford v. Logitech, Inc.*, No. 08-CV-02041 MMC, 2010 WL 807448, at *6, n.1 (N.D. Cal. Mar. 5, 2010) (collecting cases awarding service fees between \$5,000 and \$40,000).

VIII. CERTIFICATION OF CONSULTATION

Pursuant to Local Rule 54.2(e)(1), Class Counsel consulted with Defense Counsel in an effort to resolve the issues presented herein. After good-faith negotiations, Plaintiffs and Class Counsel have agreed to request, and Defendant has agreed not to oppose, a request by Plaintiffs to seek up to \$1 million for their attorneys' fees, and up to \$25,000 for their attorneys' out-of-pocket expenses. The parties did not reach an agreement on the amount of service awards to each class representative. Defendant agreed not to oppose Plaintiffs' request for up to \$10,000 in total in service awards, and reserves the right to object to any request more than \$10,000 in total.

IX. CONCLUSION

For the foregoing reasons, Co-Lead Counsel respectfully request that the Court enter an order (a) approving the payment of \$1,000,000 in attorneys' fees, (b) approving the payment of \$25,000 in reimbursed litigation expenses, and (c) approving the payment of service awards to the Plaintiffs named above.

Date: December 23, 2023 Respectfully Submitted,

s/David K. Lietz MILBERG COLEMAN BRYSON PHILLIPS GROSSMAN PLLC

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CERTIFICATE OF SERVICE

I hereby certify that on December 23, 2023, I electronically filed the foregoing with the Clerk of Court using the CM/ECF system, which will send notice of such filing to all registered users.

/s/ David K. Lietz
David K. Lietz